

Terms of Use

Effective Date: June 11, 2026 **Version:** 2026-07-07.v1 **Last modified at:** 2026-07-07 06:07 UTC

These Terms of Use ("Terms") govern your use of the pre-launch website and waitlist (the "Site") operated by **Loyvel** ("Loyvel", "we", "us", or "our"). By accessing the Site or submitting information through it, you agree to these Terms. If you do not agree, please do not use the Site.

1. Pre-launch status

Loyvel is **currently in development and has not launched**. The Site presently functions only as a marketing and lead-generation page that lets interested travellers, accommodation hosts, and drivers register their interest and join our waitlist.

At this stage:

- We do **not** process bookings.
 - We do **not** accept or handle payments.
 - We do **not** provide transportation services.
 - We do **not** provide accommodation or booking services.
 - No commercial service is being offered or sold.
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2. The platform may change

Because Loyvel is under active development, with a planned platform launch on **December 1, 2026**, everything about the Site and the future service - including features, availability, pricing, scope, branding, the launch date itself, and these Terms - **may change, be delayed, or be discontinued at any time without notice**. Information presented on the Site is provided for general informational purposes and does not constitute a binding offer or a guarantee that any service will become available.

When Loyvel launches, we intend to operate as the seller and merchant of record for two separate, independent services - accommodation stays and local transportation - which are fulfilled by independent hosts and drivers. These services are offered and sold separately, and not as a combined travel package. Any future bookings will be governed by separate terms that we will present to you at that time; the present Terms cover only your use of the pre-launch waitlist Site.

3. Submitting information does not create a commercial relationship

Joining the waitlist or submitting a form **does not** create any contract, partnership, employment, agency, booking, reservation, or other commercial relationship between you and Loyvel. It does not entitle you to any service, priority, payment, or compensation. Joining the waitlist does not guarantee access to future services, onboarding, or any particular launch timeline.

4. Communications

By submitting your information, you agree that we may contact you using the details you provide (such as email or WhatsApp) regarding Loyvel's development, launch announcements, early-access opportunities, and related updates. You can ask us to stop contacting you at any time by emailing

5. Acceptable use

When using the Site, you agree **not** to:

- Submit false, misleading, or impersonated information, or another person's data without authorisation;
- Use the Site for any unlawful, fraudulent, or harmful purpose;
- Attempt to gain unauthorised access to the Site, its systems, or its data;
- Interfere with, disrupt, or overload the Site or its infrastructure (including spam, automated scraping, or denial-of-service activity);
- Submit malicious code or attempt to probe, scan, or test the vulnerability of the Site without our written permission;
- Copy, reproduce, or exploit any part of the Site for commercial purposes without our consent.

We may remove submissions and restrict or block access at our discretion, including to protect the Site from abuse.

6. Intellectual property

The Site and all of its content - including the "Loyvel" name, logos, text, design, layout, graphics, and underlying software - are owned by Loyvel or its licensors and are protected by intellectual property laws. We grant you a limited, personal, non-exclusive, non-transferable, revocable right to access and use the Site for the purpose of registering your interest. No other rights are granted. You may not use our trademarks or content without our prior written permission.

Any feedback or suggestions you choose to send us may be used by us without obligation or compensation to you.

7. No warranties

The Site is provided **"as is" and "as available"**, without warranties of any kind, whether express or implied, including any implied warranties of merchantability, fitness for a particular purpose, accuracy, or non-infringement. We do not warrant that the Site will be uninterrupted, error-free, secure, or that any information on it is complete or current. Any reliance you place on the Site is at your own risk.

8. Limitation of liability

To the fullest extent permitted by law, Loyvel and its founders, directors, employees, and affiliates will not be liable for any indirect, incidental, special, consequential, or punitive damages, or for any loss of data, profits, revenue, or goodwill, arising out of or related to your use of (or inability to use) the Site, even if we have been advised of the possibility of such damages.

Given that the Site is a free, pre-launch landing page and no service is sold, our total aggregate liability to you for any claim arising out of or relating to the Site or these Terms is limited to the amount paid by you to Loyvel in connection with the Site during the twelve (12) months preceding the claim, which is currently zero.

Nothing in these Terms excludes or limits liability that cannot be excluded or limited under applicable

law.

9. Third-party links and services

The Site may reference, link to, or use third-party services (for example, WhatsApp or Instagram as contact channels, or Google Analytics for website analytics). We do not control and are not responsible for those third parties or their content, terms, or privacy practices. Your use of them is governed by their own terms. Details of the cookies and analytics we use are set out in our Cookie Policy and Privacy Policy.

10. Privacy

Your use of the Site is also governed by our Privacy Policy, which explains what personal data we collect and how we handle it. Please review it.

11. Changes to these Terms

We may update these Terms as Loyvel develops. When we do, we will revise the "Effective Date" and "Version" above. Your continued use of the Site after changes take effect constitutes acceptance of the updated Terms.

12. Governing law

These Terms are governed by and construed in accordance with the laws of **Bulgaria**, without regard to its conflict-of-laws rules. Any disputes will be subject to the exclusive jurisdiction of the courts of **Sofia, Bulgaria**, unless applicable mandatory law (including mandatory consumer-protection rules of your country of residence in the EU) provides otherwise.

13. Contact

Questions about these Terms:

- **Loyvel**
- **Email:** hello@loyvel.com